

Customer Service Inspection Certification

Name of PWS _____

PWS I.D. # _____

Location of Service _____

I, _____, upon inspection of the private plumbing connected to the aforementioned public water supply do hereby certify that, to the best of my knowledge:

	Compliance	Non-Compliance
(1) No direct connection between the public drinking water supply and potential source of contamination exists. Potential sources of contamination are isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with TCEQ regulations. Additionally, all pressure relief valves and thermal expansion devices are in compliance with state plumbing codes.	<input type="checkbox"/>	<input type="checkbox"/>
(2) No cross-connection between the public drinking water supply and a private water system exists. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure-zone backflow prevention assembly is properly installed and a service agreement exists for annual inspection and testing by a certified backflow prevention tester.	<input type="checkbox"/>	<input type="checkbox"/>
(3) No connection exists which would allow the return of water used for condensing, cooling or industrial processes back to the public water supply.	<input type="checkbox"/>	<input type="checkbox"/>
(4) No pipe or pipe fitting which contains more than 8% lead exists in private water distribution facilities installed on or after July 1, 1988.	<input type="checkbox"/>	<input type="checkbox"/>
(5) No solder or flux which contains more than 0.2% lead exists in private water distribution facilities installed on or after July 1, 1988.	<input type="checkbox"/>	<input type="checkbox"/>

Water services shall not be provided or restored to the private water distribution facilities until the above conditions are determined to be in compliance.

I further certify that the following materials were used in the installation of the plumbing facilities:

Service lines:	Lead <input type="checkbox"/>	Cooper <input type="checkbox"/>	PVC <input type="checkbox"/>	Other <input type="checkbox"/>
Solder:	Lead <input type="checkbox"/>	Lead Free <input type="checkbox"/>	Solvent Weld <input type="checkbox"/>	Other <input type="checkbox"/>

I recognize that this document shall become a permanent record of the aforementioned Public Water System and that I am legally responsible for the validity of the information I have provided.

Signature of Inspector

Registration Number

Title

Type of Registration

Date

Dear SAWS Customer:

The San Antonio Water System is required by the Texas Commission on Environmental Quality (“TCEQ”) to obtain a completed Customer Service Inspection Certificate before providing continuous water service. Customer Service Certification requires an on-site inspection. The purpose of the inspection is to protect the potable water system from potential contamination. The inspection is not a plumbing inspection of the private water distribution system and does not negate the responsibility of a customer to install and maintain all plumbing in accordance with approved local, state and national plumbing codes.

You may utilize a licensed plumber with a water supply protection specialist (WSPS) endorsement or a certified water operator with a customer service inspection (CSI) license to conduct the inspection and complete the form. A list of approved inspectors is available through SAWS Backflow/Cross Connection Department.

At the time of application for a SAWS potable water tap for the service address, the applicant signed a service agreement acknowledging the responsibility to conduct an on-site inspection. The original applicant may have been a developer, builder, plumber or homeowner. Regardless of who may have signed the original service agreement, the on-site inspection requirement is mandatory. Continuous water service is contingent upon SAWS receipt of a completed Customer Service Inspection Certification.

Upon completion of the Customer Service Inspection Certification please forward the certificate to the SAWS Backflow Prevention Section, P. O. Box 2449, San Antonio, Texas 78298-2449. Please contact our office at (210) 233-3332 if additional information is needed.

Additional Information:

Swimming Pool Installed: Yes / No

Alternate Water Supply: Yes / No

Aerobic System Installed: Yes / No

Sprinkler/Irrigation System Installed: Yes / No

Type of Backflow Preventor(s): _____

Other Information as appropriate: _____